CITY OF MBOMBELA



SUPPLY CHAIN MANAGEMENT POLICY

Approved by Council as per Council Resolution A(6) of 13 December 2016

TABLE OF CONTENTS

1. **DEFINITIONS**

ESTABLISHMENT AND IMPLEMENTATION OF SUPPLY CHAIN MANAGEMENT POLICIES

- 2. Supply Chain Management Policy
- 3. Adoption and Amendment of the Supply Chain Management Policy
- 4. Delegation of Supply Chain Management Powers and Duties
- **5.** Sub delegations
- **6.** Oversight Role of Council of Municipality
- **7.** Supply Chain Management Unit.
- **8.** Training of Supply Chain Management Officials

FRAMEWORK FOR SUPPLY CHAIN MANAGEMENT POLICIES

9. Format of Supply Chain Management

Part 1 - Demand management

10. System of Demand Management

Part 2: Acquisition management

- **11.** System of Acquisition Management
- **12.** Range of procurement processes
- **13.** General preconditions for consideration of written quotations or bids
- **14.** Lists of accredited prospective providers
- **15.** Petty cash purchases.
- **16.** Written or verbal quotations
- **17.** Formal written price quotations
- **18.** Procedures for procuring goods or services through written or verbal quotations and formal written price quotations.
- 19. Competitive bids
- **20.** Process for competitive bids
- **21.** Bid documents for competitive bids
- **22.** Public invitation for competitive bids
- 23. Procedure for handling, opening and recording of bids
- 24. Negotiations with preferred bidders
- **25.** Two-stage bidding processes
- **26.** Committee systems for competitive bids
- 27. Bid specification committee
- 28. Bid evaluation committee
- **29.** Bid adjudication committee
- **30.** Procurement of banking services

- **31.** Procurement of IT related goods or services
- **32.** Procurement of goods and services under contracts secured by other organs of state
- **33.** Procurement of goods necessitating special safety arrangements
- **34.** Proudly SA Campaign
- **35.** Appointment of consultants
- 36. Deviation from, and ratification of minor breaches of, procurement processes
- **37.** Unsolicited bids
- **38.** Combating of abuse of the supply chain management system

Part 3: Logistics, Disposal, Risk and Performance Management

- **39.** Logistics management
- **40.** Disposal Management
- 41. Risk management
- **42.** Performance management

Part 4: Other Matters

- **43.** Prohibition on awards to persons whose tax matters are not in order
- **44.** Prohibition on awards to persons in the service of the state
- **45.** Awards to close family members of persons in the service of the state
- **46.** Ethical standards
- **47.** Inducements, rewards, gifts and favours to municipalities, officials and other role players
- 48. Sponsorships
- **49.** Objections and complaints
- 50. Resolution of disputes, objections, complaints and queries
- **51.** Contracts providing for compensation based on turnover
- **52.** Commencement

DEFINITIONS

- 1. In this Supply Chain Management Policy, unless the context otherwise indicates; a word or expression to which a meaning has been assigned in the Act has the same meaning as in the Act, and-
 - 1.1 "Adjudication points": means the points referred to in the Preferential Procurement Regulations, 2001 and the Preferential Procurement section of this policy also referred to as "evaluation points".
 - 1.2 "Bidder": means any person submitting a bid.
 - 1.3 "Broad-Based Black Economic Empowerment (BBBEE) Act": means the Broad-Based Black Economic Empowerment Act, 53 of 2003 and Codes of Good Practice pertaining thereto.
 - 1.4 "Accounting Officer": means the Municipal Manager as defined in Section 60 of the Municipal Finance Management Act, 56 of 2003.
 - 1.5 **"Closure Date"**: means the time and day specified in the bid documents for the receipt of the bids.

- 1.6 "Competitive Bidding Process": means a competitive bidding process referred to in Regulation 12(1)(d) of the Supply Chain Management Regulations.
- 1.7 "Competitive Bid": means a bid in terms of a competitive bidding process.
- 1.9 "Construction Industry Development Board (CIDB) Act": means the Construction Industry Development Board Act, 38 of 2000 and includes the regulations pertaining thereto.
- 1.10 **"Consultant"**: means a person or entity providing services requiring knowledge based expertise, and includes professional service providers.
- 1.11 "Contract": means the agreement which is concluded when the Municipality accepts, in writing, a bid or quote submitted by a provider.
- 1.12 "**long term contract**" means a contract with a duration period exceeding one year.
- 1.13 "Contractor": means any person or entity whose bid or quote has been accepted by the Municipality.
- 1.14 "Day(s)": means calendar days unless the context indicates otherwise.
- 1.15 "Delegated Authority": means any person or committee delegated with authority by the Municipality in terms of the provisions of the Municipal Finance Management Act, 56 of 2003.
- 1.16 "Disability": means, in respect of a person, a permanent impairment of a physical, intellectual or sensory function, which results in restricted, or lack of, ability to perform an activity in the manner or in the range considered normal for a human being.
- 1.17 **"Final Award**": in relation to bids or quotations submitted for a contract, means the final decision on which bid or quote to accept.
- 1.18 "Formal Written Price Quotation", "Written Price Quotation", "Quotation" or "Quote": means a written or electronic offer to the Municipality in response to an invitation to submit a quotation.
- 1.19 "In the service of the state": means:
 - (i) a member of any municipal council, any provincial legislature or the National Assembly or the National Council of Provinces;
 - (iii) an official of any municipality or municipal entity;
 - (iv) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1 of 1999;
 - (v) a member of the board of directors of any municipal entity;
 - (vi) a member of the accounting authority of any national or provincial public entity; or
 - (vii) an employee of Parliament or a provincial legislature.

- 1.20 "List of accredited prospective providers": means the list of accredited prospective providers which a municipality or municipal entity must keep in terms of Regulation 14 of the Supply Chain Management Regulations.
- 1.21 "Municipal Entity": means an entity as defined in Section 1 of the Municipal System Act, 32 of 2000.
- 1.22 "Person": includes a natural or juristic entity.
- 1.23 "Preferential Procurement Policy Framework Act" (PPPFA): means the Preferential Procurement Policy Framework Act, 5 of 2000.
- 1.24 "SARS": means the South African Revenue Services.
- 1.25 "Supply Chain Management (SCM) Regulations": means the Municipal Supply Chain Management Regulations published in Government Gazette 27636 of 30 May 2005.
- 1.26 "the Act" (MFMA): means the Local Government: Municipal Finance Management Act, 56 of 2003.
- 1.27 "**Treasury Guidelines**": means any guidelines on supply chain management issued by the Minister in terms of section 168 of the MFMA;
- 1.28 "Unsolicited Bid": means an offer submitted by any person at its own initiative without having been invited by the Municipality to do so.

Words importing the singular shall include the plural and vice versa and words importing the masculine gender shall include females and words importing persons shall include companies, closed corporations and firms, unless the context clearly indicates otherwise.

SUPPLY CHAIN MANAGEMENT FRAMEWORK AND PRINCIPLES

Supply chain management policies

- 2. (1) Section 111 of the Municipal Finance Management Act requires each municipality and municipal entity to have and implement a supply chain management policy, that—
 - (a) gives effect to-
 - (i) section 217 of the Constitution, and
 - (ii) Part 1 of chapter 11 and other applicable provisions of the Act;
 - (b) is fair, equitable, transparent, competitive and cost effective;
 - (c) complies with-
 - (i) the regulatory framework prescribed in Chapter 2 of these Regulations; and
 - (ii) any minimum norms and standards that may be prescribed in terms of section 168 of the Act;
 - (d) is consistent with other applicable legislations that is, and not limited to:

- (i) The Preferential Procurement Policy Framework Act of 2011 as amended,
- (ii) The Broad-Based Black Economic Empowerment Act;
- (iii) The Construction Industry Development Board Act;
- (iv) The Local Government: Municipal Systems Act;
- (v) The Municipal Finance Management Act;
- (vi) The Supply Chain Management Regulations;
- (vii) The Promotion of Administration Justice Act;
- (viii) The promotion of Access to Information Act,
- (e) does not undermine the objective for uniformity in supply chain management systems between organs of state in all spheres; and
- (f) is consistent with national economic policy concerning the promotion of investments and doing business with the public sector.
- (2) The supply chain management policy of a municipality must, in addition to complying with sub-section (1), and to the extent determined by the parent municipality, also be consistent with the supply management policy of the parent municipality. If the supply chain management policy of an entity is not consistent with the supply chain management of the parent municipality, the council of the parent municipality must take appropriate steps to ensure consistency.
- (3) City Of Mbombela may not act otherwise than in accordance with its this policy when-
 - (a) procuring goods or services in line with the provisions of the sourcing strategy and the procurement plans;
 - (b) disposing of goods no longer needed;
 - (c) selecting contractors to provide assistance in the provision of municipal services otherwise than in circumstances where chapter 8 of the Municipal Systems Act applies, or
 - (d) In the case of a municipality, selecting external mechanisms referred to in section 83 of that Act.
- (4) Unless stated otherwise, this Policy does not apply if the City of Mbombela contracts with another organ of state for;
 - (i) The provision of goods and services to the municipality,
 - (ii) The provision of a municipal service, or assistance in provision of the municipal service, or
 - (iii) The procurement of goods and services under a contract secured by that other organ of state, provided that the relevant supplier has agreed to such procurement.
- (5) The Municipal Manager must approve the process of utilisation of a contract secured by another organ of state in accordance Section 32 of this Policy.

Adoption and amendment of supply chain management policies

- 3. (1) This Policy is effective from the date on which it is adopted by Council and The municipal manager must annually review the implementation of the policy and when the Municipal Manager considers it necessary, submit proposals for the amendment of the policy to the council.
 - (2) This Policy will also strive to ensure that the objectives for uniformity in the supply chain management processes between organs of state, in all spheres of is not undermined, and the supply chain management regulations published under GN868 in Government Gazette 27636 of 30 May 2005 and any National Treasury Circulars or Guidelines and complied with. No deviations from the guidelines will be allowed and in case such deviations are detected, a report will be submitted to National Treasury and the relevant Provincial Treasury by the Municipal Manager indicating the deviations.
 - (3) The Municipal Manager must take all reasonable steps to ensure that the municipality has implemented a supply chain management policy in accordance with Regulation 2 of the municipal Supply Chain Management Regulations

Delegation of supply chain management powers and duties

- 4. (1) The Council hereby delegates the Municipal Manager to exercise all powers and duties to enable the Municipal Manager;
 - (a) to discharge the supply chain management responsibilities conferred in terms of-
 - (i) Chapter 8 or 10 of the Act; and
 - (ii) the supply chain management policy of the municipality;
 - (b) to maximise administrative and operational efficiency in the implementation of the this policy;
 - (c) to enforce reasonable cost-effective measures of the prevention of fraud, corruption, favouritism and unfair and irregular practices in the implementation of the supply chain management policy; and
 - (d) to comply with his or her responsibilities in terms of section 115 and other applicable provisions of the Act.

Sub-delegations

- 5. (1) The Municipal Manager may sub-delegate in terms of Section 79 of the Act powers and duties delegated in terms of Section (1).
 - (2) The Municipal Manager may not delegate or sub-delegate any supply chain management powers or duties-
 - (a) to a person who is not an official of Mbombela Local municipality; or
 - (b) to a committee which is not exclusively composed of officials of Mbombela Local Municipality; or
 - (3) A senior official or bid adjudication committee to which the power to make final awards has been sub-delegated in accordance with sub-regulation (2) must within five days of the end of each month submit to the official referred to in subsection (4) a written report containing particulars of each final award made by such official or committee during that month, including-

- (a) the amount of the award;
- (b) the name of the person to whom the award was made;
- (c) the reason why the award was made to that person
- (4) This regulation may not be interpreted as permitting an official to whom the power to make final awards has been delegated, to make a final award in a competitive bidding process otherwise than through the committee system provided for in this Policy.

Oversight role of Council of City of Mbombela

- 6. (1) the council of a municipality must maintain oversight over the implementation of its supply chain management policy.
 - (2) For the purposes of such oversight the Municipal manager must
 - (a) Within 30 days of the end of each financial year, submit a report on the implementation of the supply chain management policy of City of Mbombela and of any municipal entity under its sole or shared control, to the council of the municipality;
 - (b) Whenever there are serious and material problems in the implementation of the supply chain management policy, immediately submit a report to the council.
 - (3) The Municipal Manager must, within 10 days of the end of each quarter, submit a report on the implementation of the supply chain management policy to the mayor of the municipality
 - (4) The reports of a municipality must be made public in accordance with section 21A of the Municipal System Act. All Supply Chain Management report shall be published on the municipal website 10 days after the tabling and approval by Council.

Supply chain management units

- 7. (1) The Municipal Manager must established a supply chain management unit to implement its supply chain management policy.
 - (2) The supply chain management unit must operate under the direct supervision of the Chief Financial Officer.

Training of supply chain management officials

8. The training of officials involved in implementing a supply chain management policy should be in accordance with any treasury guidelines on supply chain management.

CHAPTER 2 – SUPPLY CHAIN MANAGEMENT POLICY FRAMEWORK

Format of supply chain management policy

9. The supply chain management system implemented must ensure there is effective:

- (1) Demand management;
- (2) Acquisition management;
- (3) Logistics management;
- (4) Disposal management;
- (5) Risk management; and
- (6) Performance management

PART 1 – DEMAND MANAGEMENT

System of Demand management

- 10. The Municipal Manager must implement an effective system of demand management in order to ensure that the resources required to support the strategic and operational commitments of the municipality are delivered at the correct time, at the right price and at the right location, and that the quantity and quality satisfy the needs of the municipality.
 - (1) The following systems and procedure must be implemented to achieve the demand management objectives;
 - (a) Procurement plans (demand management plans) in line with the service delivery budget implementation plan (SDBIP) should be in place before the start of the new financial year or revise after the approval of the adjustment budget.
 - (b) A sourcing strategy for administrative and operational goods and services must be implemented to ensure cost effectiveness and value for money.

PART 2 - ACQUISITION MANAGEMENT

System of acquisition management

- 11. (1) This policy must provide for an effective system of Acquisition management in order to ensure
 - that goods and services are procured by the municipality in accordance with authorized processes only;
 - (b) that expenditure on goods and services is incurred in term of an approved budget in terms of section 15 of the Act:
 - (c) that the threshold values for the different procurement processes are complied with:
 - (d) that the bid documentations, evaluation and adjudication criteria, and a general conditions of a contract, are in accordance with any applicable legislation; and
 - (e) that any Treasury guidelines on acquisition management are properly taken into account.
 - (2) This policy, except where provided otherwise, does not apply in respect of the procurement of goods and services contemplated in section 110(2) of the Act, including
 - (a) water from the Department of Water Affairs or a public entity, another municipality or a municipal entity; and
 - (b) electricity from Eskom or another public entity, another municipal entity.

- (3) When procuring goods or services contemplated in section 110(2) of the Act the Municipality must make public the fact that it procures such goods or services otherwise than through its supply chain management system, including
 - (a) the kind of goods or services; and
 - (b) the name of the supplier

Range of procurement processes

- 12. (1) The policy must, subject to Section 11(2), provide for the procurement of goods and services by way of
 - (a) Petty cash purchases, up to a transaction value of R 1000 (VAT included);
 - (b) Written or verbal quotations for procurements of a transaction value over R1 000 up to R10 000 (VAT included);
 - (c) Formal written price quotations for procurements of a transaction value over R10 000 to R200 000 (VAT included); and
 - (d) a competitive bidding process for -
 - (i) Procurements above a transaction value of R200 000 (VAT included); and
 - (ii) The procurement of long term contracts.
 - (3) (a) The procurement of goods or services may not deliberately be split into parts or items of lesser value merely to avoid complying with the requirements of the policy, unless the split is approved by the Municipal Manager for the purpose of allowing local small or emerging businesses to participate on the procurement processes of the municipality in accordance with the local economic development strategy or emerging contractors incubation programme.
 - (b) When determining transaction values, a requirement for goods or services consisting of different parts or items must as far as possible be treated and dealt with as a single transaction.

General preconditions for consideration of written quotations or bids

- 13. The municipality may not consider a written quotation or bid unless the service provider who submitted the quotation or bid
 - (a) has furnished the municipality -
 - (i) full name:
 - (ii) identification number or company or other registration number; and
 - (iii) tax reference number and vat registration number, if any;
 - (b) has authorized the municipality to obtain a tax clearance from the South African Revenue Services that the provider's tax matters are in order; and
 - (c) has indicated
 - (i) whether the person is in the service of the state, or has been in the service of the state in the previous twelve months;
 - (ii) if the provider is not a natural person, whether any of its directors, managers, principal shareholders or stakeholders is in the service of the state, or has been in the services of the state in the previous twelve months; or

(iii) whether a spouse, child or parent of the provider or of a director, manager, shareholder or stakeholder referred to in subparagraph (ii) is in the service of the state, or has been in the service of the state in the previous twelve months.

List of accredited prospective providers

14. The municipality must conducted business with suppliers that registered on the National Treasury Central Suppliers Database.

Petty cash purchases

- 15. This policy stipulates the conditions for the procurement of goods by means of petty cash purchases referred to in regulation 12 (1) (a), which must include conditions
 - (a) The cash petty purchase should exceed R1 000 (Vat included) per transaction and each petty cash holder should exceed a maximum of R2 000 petty cash expenditure per month.
 - (c) The expenditure are excluding items or expenditure from petty cash purchases;
 - (i) Materials for building renovations or maintenance;
 - (ii) Materials and consumables kept by the municipal stores;
 - (iii) Purchases of personal items; and
 - (iv) Donations
 - (d) The petty cash holders must when replenishing petty cash provide a reconciliation to the Chief Financial Officer, including-
 - (i) the total amount of petty cash purchases for the period; and
 - (ii) receipts and appropriate documents for each purchase.

Written quotation

- 16. (a) Written quotations must be obtained by the Supply Chain Management Unit officials from at least three different providers registered on the National Treasury Central Suppliers Database.
 - (b) The written quotations must meet the following criteria;
 - (i) It must be signed by the suppliers, with the exceptions of quotations received by electronic mail;
 - (ii) have both physical and postal address of the supplier, company name and registration, VAT number, if applicable;
 - (iii) Costs clearly broken down (itemized bill); and
 - (iv) The details of the information on the quotation must be similar to the details captured on the National Treasury Central Suppliers Database.
 - (c) Where it is not possible to obtain at least three quotations, the reasons must be recorded and reported to the Chief Financial Officer for approval.

Formal written price quotation

- 17. (a) Formal written price quotations must be obtained from at least three different providers whose names appear on the National Treasury Central Suppliers Database.
 - (d) The written quotations must meet the following criteria;
 - It must be signed by the suppliers, with the exceptions of quotations received by electronic mail;
 - (vi) Have both physical and postal address of the supplier, company name and registration, VAT number, if applicable;
 - (vii) Costs clearly broken down (itemized bill); and
 - (viii) The details of the information on the quotation must be similar to the details captured on the National Treasury Central Suppliers Database.
 - (e) Where it is not possible to obtain at least three quotations, the reasons must be recorded and reported to the Chief Financial Officer for approval.

Procedures for procuring goods or services through written or verbal quotations and formal written price quotations

- 18. (a) Procurement of goods and services that in excess of R30 000 (VAT included) that are to be procured by means of formal written price quotations must, in addition to the requirements of regulation 17, be advertised for at least seven days on the municipal website and an official notice board of the of the municipality;
 - (b) When using the list of accredited prospective providers the Municipal Manager must promote ongoing competition amongst providers, including by inviting providers to submit quotations on a rotation basis;
 - (c) The Municipal Manager must take all reasonable steps to ensure that the procurement of goods and services through written or verbal quotations or formal written price quotations is not abused;
 - (d) The Municipal Manager or Chief Financial Officer must on a monthly basis be notified in writing of all written or verbal quotations and formal written quotations accepted by an official acting in terms of a sub-delegation; and
 - (e) The Supply Chain Management Unit must keep proper record.

Competitive bids

- 19. (a) The procurement of goods or services above a transaction value of R200 000 (VAT included) and long term contracts may be done by the municipality only through a competitive bidding process, subject to Section 11(2) of this Policy.
 - (b) No requirement for goods or services above an estimated transaction value of R200 000 (VAT included), may deliberately be split into parts or items of lesser value merely for the sake of procuring the goods or services otherwise than through a competitive bidding process, unless the split is approved by the Municipal Manager for the purpose of allowing local small or emerging businesses to participate on the procurement processes of the municipality in accordance with the local economic development strategy or emerging contractors incubation programme.
 - (c) The Municipal Manager may establish a database of service provider who are involve in implementing construction related works following a competitive bidding process.
 - (d) The database of service providers who are involve in implementing construction related works must be valid and utilize for a period of not more than three (3) years.

- (e) A sub-contracting of up to twenty five percent (25%), where it is possible or the percentage or amount as stipulated on the bid document, is mandatory on all construction works bids of a contract value of more than R4 million to the local community service providers where the construction works will be undertaken.
- (f) The process of identifying and appointing of the sub-contractor(s) in line with sub-section (e) above must be competitive, transparent, fair and equitable and the sub-contractor must be registered on the municipal contractors' incubation programme database.
- (g) The incubation programme shall accommodate emerging contractors up to Construction Industry Development Board grading level 4.
- (h) The process of appointment of the sub-contractor should be undertaken by a project committee comprising of Main Contractor, Consultant, Project Manager and Supply Chain Management Practitioner from the Supply Chain Management Unit of the municipality.
- (i) The entities owned by targeted groups such as youth, women and people living with disabilities must be given preference.
- (j) The sub-contracting entity must meet all statutory requirements in terms of legal registrations which includes but not limited to Central Suppliers Database, Construction Industry Development Board, Tax registration with South African Revenue Services.

Process for competitive bidding

- 20. This policy provides procedures for a competitive bidding process for each of the following stages:
 - (a) the compilation of bidding documentation;
 - (i) A standardized bid documents will be utilized when procuring goods and services for the municipality. In case of construction related projects, the CIDB standardized document will be utilized.
 - (ii) Suppliers will be at their own costs download the document from the National Treasury Central Suppliers Database tender e-portal system in the prescribed format determined by the Bid Specification Committee and approved by the Municipal Manager or delegated official.
 - (iii) The functionality evaluation criteria shall applied consistently for all categories or classes of construction works, including non-construction related bids for goods or services as approved by the Municipal Manager.
 - (b) Site meetings/briefing sessions will be held only if the project necessitate such clarification and physical inspections of the site and it shall be stated on the advertisement of the bid.
 - (c) Two official from Supply Chain Management Unit shall be responsible for collecting of the bids from tender box and opening of the bids in public and where practical the prices of bids received will be announced, including the name of the bidder and the B-BBEE status of the bidder.

(d) Evaluation of bids

(i) Bids will be evaluated in accordance with the criteria as stipulated in the bid document.

- (ii) No deviations will be allowed unless duly approved by the Municipal Manager and reasons provided for such deviations.
- (iii) Only bids download as per the prescribed format will be accepted.
- (iv) The following evaluation methods will be adopted by City of Mbombela.
 - (aa) Method 2: Financial offer and preference
 - (ab) Method 3: Financial offer and quality
 - (ac) Method 4: Financial offer, quality, and preference
- (e) Contracts or bids will only be awarded to companies that complies in all respects to the applicable evaluation criteria set out on the bid documents.
- (f) Administration of contracts; and
 - (i) The administration of contracts will be done in accordance with the approved Contract Management policy adopted by council.
 - (ii) Accurate and up to date contract register must be kept.
 - (iii) A contract or service level agreement must entered into with all service providers appointed in terms of this Policy for any contract or agreement value of more than R200 000 or contracts or agreement of long term nature.
 - (iv) Should there a need arises that a contract or agreement procured through this Policy must be amended by the parties, the contract or agreement must be amended after the following processes has been concluded;
 - (aa) the reasons for the proposed amendment have been tabled in the council:
 - (ab) the local community has been given reasonable notice of the intention to amend the contract or agreement; and
 - (ac) the local community has been invited to submit representations to the municipality.
 - (v) Sub-section (iii) above will not apply if a contract or an agreement is expanded or varied for not more than as per guidelines provided by MFMA Circular 62:
 - (aa) 20% of the initial contract amount for construction related or infrastructure works and must be approved in line with the systems of delegations.
 - (ab) 15% of the initial contract amount for all other goods or services and must be approved in line with the systems of delegations.

Bid documentation for competitive bids

- 21. (a) The bid documentation for competitive bidding must take into account
 - (i) the general conditions of contract;
 - (ii) any Treasury guidelines on bid documentation; and
 - (iii) the requirements of the Construction Industry Development Board, in the case of a bid relating to construction, upgrading or refurbishment of buildings or infrastructure;
 - (b) The bid documentation must include evaluation and adjudication criteria, including any criteria required by other applicable legislation;

- (c) it compel bidders to declare any conflict of interest they may have in the transaction for which the bid is submitted:
- (d) if the value of the transaction is expected to exceed R10 million (VAT included), require bidders to furnish-
 - (i) if the bidder is required by law to prepare annual financial statements for auditing, their audited annual financial statement
 - (aa) for the past three years; or
 - (bb) since their establishment if established during the past three years;
 - (ii) a certificate signed by the bidder certifying that the bidder has no undisputed commitments for municipal services towards a municipality or other service provider in respect of which payment is overdue for more than 30 days;
 - (iii) particulars of any contracts awarded to the bidder by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract.
 - (v) a statement indicating whether any portion of the goods or services are expected to be sourced from outside the Republic, and, if so, what portion and whether any portion of payment from the municipality or municipal entity is expected to be transferred out of the Republic.
- (e) stipulate that disputes must be settled by means of mutual consultation, mediation (with or without legal representation), or when unsuccessful, in a South African court of law.

Public invitation for competitive bids

- 22. (1) (a) The public will be invited through the advertisement of the bids on the local newspapers, National Treasury tender e-portal, municipal website, notice boards and Construction Industry Development Board I-tender if the bid is relating to construction works.
 - (b) the closure date for the submission of bids may not be less than 30 days in the case of transactions over R10 million (VAT included), or which are of a long term nature, or 14 days in any other case, from the date on which the advertisement.
 - (2) This policy may allow the Municipal manager to determine a closure date for the submission of bids which is less than the 30 or 14 days requirement, but only if such shorter period can be justified on the grounds of urgency or emergency or any official procurement process. Reasons for such motivation should be recorded for audit purposes and poor planning cannot be provided as a reason for the deviation.
 - (3) Bids submitted to the municipality must be sealed in an envelope as no bids will be accepted if it is not properly sealed.
 - (4) Where bids are requested in electronic format, such bids must be supplemented by sealed hard copies.

(5) The bids submitted by the service providers must be valid for a period of ninety (90) days and the validity period may extended for further period of 30 days.

Procedure for handling, opening and recording of bids

- 23. This policy determines the procedure for the handling, opening and recording of bids –

 (a) stipulate that bids
 - (i) may be opened only in public at 11h00 on the day of closing; and
 - (ii) must be opened at the same time and as soon as possible after the period for the submission of bids has expired;
 - (b) confer on any bidder or member of the public the right to request that the names of the bidders who submitted bids in time must be read out and, if practical, also each bidder's total bidding price; and
 - (c) require the Municipal manager -
 - (i) to record in a register all bids received in time;
 - (ii) to make the register all bids received in time;
 - (iii) to publish the entries in the register and the bid results on the website of the municipality.

Negotiations with preferred bidders

- 24. (1) The Municipal Manager may negotiate the final terms of a contract with bidders identified through a competitive bidding process as preferred bidders, provided that such negotiation
 - (a) does not allow any preferred bidder a second or unfair opportunity;
 - (b) is not to the detriment of any other bidder; and
 - (c) does not lead to a higher price than the bid as submitted
 - (2) Minutes of such negotiations must be kept for record purposes.

Two-stage bidding process

- 25. (1) This policy allow a two stage bidding process for-
 - (a) large complex projects;
 - (b) projects where it may be undesirable to prepare complete detailed technical specifications; or
 - (c) long term projects with a duration period exceeding three years.
 - (2) In the first stage technical proposals on conceptual design or performance specifications should be invited, subject to technical as well as commercial clarifications and adjustment.
 - (3) In the second stage final technical proposals and priced bids should be invited.

Committee system for competitive bids

26. (1) (a) The following bid committees must be established by the Municipal Manager;

- (i) a bid specification committee;
- (ii) a bid evaluation committee; and
- (iii) a bid adjudication committee;
- (b) the appointment by the Municipal manager of the members of each committee, taking into account section 117 of the Act;
- (c) an attendance or oversight process by a neutral or independent observer appointed by the Municipal manager when this is appropriate for ensuring fairness and promoting transparency.
- (2) the committee system must be consistent with Section 27, 28, 29 and any other applicable legislation.
- (3) This policy may allow the Municipal manager to apply the committee system to formal written price quotations.

Bid specification committees

- 27. (1) A bid specification committee must compile the specifications for each procurement of goods or services by the municipality above a threshold value of R200 000 VAT inclusive.
 - (2) The specifications
 - (a) must be drafted in an unbiased manner to allow all potential suppliers to offer their goods or services;
 - (b) must take account of any accepted standards such as those issued by Standards the South Africa, the International Standards Organisation, or an authority accredited or recognized by the South African National Accreditation System with which the equipment or material or workmanship should comply;
 - (c) where possible, be described in terms of performance required rather than in term of performance required rather than in terms of descriptive characteristics for design;
 - (d) may not create trade barriers in contract requirements in the forms of specifications, plans, drawings, designs, testing, and test methods, packaging, marking or labeling of conformity certification;
 - (e) may not make reference to any particular trade mark, name, patent, design, type, specific origin or producer unless there is no other sufficiently precise or intelligible way of describing the characteristics of the work, in which case such reference must be accompanied by the words "equivalent";
 - (f) must indicate each specific goal for which points may be awarded in terms of the points system set out in the supply chain management policy of the municipality or municipal entity; and
 - (g) must be approved by the Municipal manager or any delegated official prior to publication of the invitation for bids.
 - (3) A bid specification committee must be composed of one or more officials of the municipality or municipal entity; preferable the manager responsible for the function involved, and may, when appropriate, include external specialist advisors.

Bid evaluation committees

- 28. (1) A bid evaluation committee must
 - (a) evaluate bids in accordance with -
 - (i) the specifications for a specific procurement; and
 - (ii) the points system as must be set out in the supply chain management policy of the municipal entity in terms of Section 27(2)(f) of this Policy and as prescribed in terms of the Preferential Procurement Policy Framework Act;
 - (b) evaluate each bidder's ability to execute the contract;
 - (c) check in respect of the recommended whether municipal rates and taxes and service charges are not in arrears; and
 - (d) submit to the adjudication committee a report and recommendations regard the award of the bid or any other related matter.
 - (2) A bid evaluation committee must as far as possible be composed of
 - (a) officials from departments requiring the goods or services; and
 - (b) at least one supply chain management practitioner of the municipality.

Bid adjudication committee

- 29. (1) A bid adjudication committee must
 - (a) consider the report and recommendations of the bid evaluation committee; and
 - (b) either -
 - depending on its delegations, make a final ward or a recommendation to the Municipal manager to make the final award; or
 - (ii) make another recommendation to the Municipal manager how to proceed with the relevant procurement.
 - (2) A bid adjudication committee must consist of at least four senior managers of the municipality or municipal entity which must include
 - (i) the chief financial officer or, if the chief financial officer is not available, another manager in the budget and treasury office and designated by the chief financial officer and designated by the chief financial officer;
 - (ii) at least one senior supply chain management practitioner who is an official of the municipality; and
 - (iii) a technical expert in the relevant field who is an official of the municipality has such an expert.
 - (3) The Municipal manager must appoint the chairperson of the committee. If the chairperson is absent from a meeting, the members of the committee who are present must elect one of them to preside at the meeting.

- (4) Neither a member of a bid evaluation committee, nor an advisor or person assisting the evaluation committee, may be a member of a bid adjudication committee.
- (5) (a) If a bid adjudication committee decides to award a bid other than the one recommended by the bid evaluation committee, the bid adjudication committee must prior to award the bid
 - (i) check in respect of the preferred bidder whether that bidder's municipal rates and taxes and municipal service charges are not in areas: and
 - (ii) notify the Municipal Manager in writing.
 - (b) The Municipal Manager may
 - (i) after due consideration of the reasons for the deviation, ratify or reject the decision of the bid adjudication committee referred to in paragraph (a); and
 - (ii) if the decision of the bid adjudication committee is rejected, refer the decision of the adjudication committee back to that committee for reconsideration.
- (6) The Municipal Manager may at any stage of a bidding process, refer any recommendation made by the evaluation committee or the adjudication committee back to that committee for reconsideration of the recommendation.
- (7) The Municipal manager must comply with section 114 of the Act within 10 working days

Procurement of banking service

- 30. (1) A contract for the provision of banking services to a municipality-
 - (a) must be procured through competitive bids;
 - (b) must be consistent with sections 7 or 85 of the Act; and
 - (c) may not be for a period of more than five years at a time.
 - (2) The process for procuring a contract for banking services must commence at least nine months before the end of an existing contract.
 - (3) The closure date for the submission of bids may not be less than 60 days from the date on which the advertisement is placed in a newspaper in terms of regulation 22(1). Bids must be restricted to banks registered in terms of the Banks Act, 1990 (Act No. 94 of 1990).

Procurement of IT related goods or services

31. (1) The Municipal Manager is authorised to request the State Information Technology Agency (SITA) to assist the municipality with the acquisition of IT related goods or services through a competitive bidding process.

- (2) The parties must enter into a written agreement to regulate the services rendered by, and the payments to be made to, SITA.
- (3) The municipal must notify SITA together with a motivation of the IT needs of the municipality—
 - (a) the transaction value of IT related goods or services required by the municipality in any financial year will exceed R50 million (VAT included); or
 - (b) the transaction value of a contract to be procured by the municipality entity whether for one or more years exceeds R50 million (VAT included).
- (4) If SITA comments on the submission and the municipality or municipal entity disagrees with such comments, the comments and the reasons for rejecting or not following such comments must be submitted to the council, the National Treasury, the relevant provincial treasury and the Auditor General.

Procurement of goods and services under contracts secured by other organs of state

- 32. (1) The Municipal Manager may procure goods or services for the municipality under a contract secured by another organ of state, but only if
 - (a) the contract has been secured by that other organ of state by means of a competitive bidding process applicable to that organ of state;
 - (b) the municipality has no reason to believe that such contract was not validly procured;
 - (c) there are demonstrable discount or benefits for the municipality to do so; and
 - (d) that other organ of state and the provider have consented to such procurement in writing.

Procurement of goods necessitating special safety arrangements

- 33. (1) The policy must restrict the acquisition and storage of goods in bulk (other than water) which necessitate special safety arrangements, including gasses and fuel.
 - (2) Where the storage of goods in bulk is justified, such justification must be based on sound reasons, including the total cost of ownership and cost advantages for the municipality or municipal entity.

Proudly SA Campaign

- 34. (1) The Municipal Manager must ensure compliance with the Proudly South African campaign on the procurement of goods or services using this Policy and following products must be procured from companies manufacturing such products in South Africa:
 - (a) Electrical power supply cables;
 - (b) Traffic official Uniforms;
 - (c) Protective clothing;
 - (d) Furniture:

- (e) Tyres;
- (f) Prepaid meters;
- (g) Postpaid meters; and
- (h) Other commodities as prescribed by Department of Trade and Industry (DTI) from time to time
- (2) The conditions of the DTI with regard to the proudly SA products must be adhered to when procurement of good or services is initiated.

Appointment of consultants

- 35. (1) The Municipal Manager may procure consulting services provided that any Treasury guidelines in respect of consulting services are taken into account when such procurements are made.
 - (2) A contract for the provision of consultancy services to a municipality or must be procured through competitive bids if
 - (a) the value of the contract exceeds R200 000 (VAT included); or
 - (b) the duration period of the contract exceeds one year.
 - (3) In addition to any requirements prescribed by these Regulations for competitive bids, bidders must furnish the municipality or municipal entity with particulars of
 - (a) all consultancy services provided to an organ of state in the last five years; and
 - (b) any similar consultancy services provided to an organ of state in the last five years.
 - (4) The Municipal Manager may establish a database of professional consultants following a competitive bidding process and the use of the professional consultants must be on a rotational basis
 - (5) The database referred to in Section (4) above must be valid and utilized for a period of three years.
 - (6) The municipality must ensure that copyright in any documents produced, and the patent rights or ownership in any plant, machinery, thing, system or process designed or devised, by a consultant in the course of the consultancy service is vested in the municipality.

Deviation from and ratification of minor breaches of, procurement processes

- 36. (1) The municipal manager is allowed;
 - (a) to dispense with the official procurement processes established by the policy and to procure any required goods or services through any convenient process, which may include direct negotiations, but only
 - (i) in an emergency;
 - (ii) if such goods or services are produced or available from a single provider only;
 - (iii) for the acquisition of special works of art or historical objects where specifications are difficult to compile;

- (iv) acquisition of animals for zoos; or
- (iv) in any other exceptional case where it is impractical or impossible to follow the official procurement processes; and
- (b) to ratify any minor breaches of the procurement processes by an official or committee acting in terms of delegated powers or duties which are purely of a technical nature.
- (2) The Municipal Manager must record the reasons for any deviations in terms of Subsection (1)(a) and (b) and report them to the next meeting of the council, or board of directors in the case of a municipal entity, and include as a note to the annual financial statements.
- (3) Subsection (2) does not apply to the procurement of goods and services contemplated in Section 11(2) of this Policy.

Unsolicited bids

- 37. (1) The municipality is in terms of section 113 of the Act not obliged to consider unsolicited bids received outside a normal bidding process.
 - (2) If municipality decides in terms of section 113(2) of the Act to consider an unsolicited bid, it may do so only if
 - the product or service offered in terms of the bid is a demonstrably or proven unique innovative concept;
 - (b) the product or service will be exceptionally beneficial to, or have exceptional cost advantages for, the municipality or municipal entity;
 - (c) the person who made the bid is the sole provider of the product or service; and
 - (d) the reasons for not going through the normal bidding processes are found to be sound by the Municipal manager.
 - (3) If the municipality decides to consider an unsolicited bid that complies with subsection (2), the municipality must make its decision public in accordance with section 21A of the Municipal System Act, together with
 - (a) its reasons as to why the bid should not be open to other competitors;
 - (b) an explanation of the potential benefits for the municipality were it to accept the unsolicited bid; and
 - (c) an invitation to the public or other potential suppliers to submit their comments within 30 days of the notice.
 - (4) Once the municipality has received written comments pursuant to subsection (3), it must submit such comments, including any responses from the unsolicited bidder, to the National Treasure and the relevant provincial treasury for comment.
 - (5) The adjudication committee must consider the unsolicited bid and may award the bid or make a recommendation to the Municipal manager, depending on its delegations.
 - (6) A meeting of the adjudication committee to consider and unsolicited bid must be open to the public.

- (7) When considering the matter, the adjudication committee must take into account
 - (a) any comments submitted by the public; and
 - (b) any written comments and recommendations of the National Treasury or the relevant provincial treasury.
- (8) If any recommendations of the National Treasury or provincial treasury are rejected or not followed, the Municipal manager must submit to the Auditor General, the relevant provincial treasury and those recommendations.
- (9) Such submissions must be made within seven days after the decisions on the award of the unsolicited bid is taken, but no contract committing the municipality or municipal entity to the bid may be entered into or signed within 30 days of submission.

Combating of abuse of supply chain management system

- 38 (1) Measures to combat abuse of the supply chain management system must be put in place and the Municipal manager must;
 - (a) take all reasonable steps to prevent such abuse;
 - (b) investigate any allegations against an official or other role player of fraud, corruption, favouritism, unfair or irregular practices or failure to comply with the supply chain management policy, and when justified
 - (i) take appropriate steps against such official or other role player; or
 - (ii) report any alleged criminal conduct to the South African Police Service:
 - (c) check the national Treasury's database prior to awarding any contract to ensure that no recommended bidder, or any of its directors, is listed as a person prohibited from doing business with the public sector;
 - (d) reject any bid from a bidder -
 - (i) if any municipal rates and taxes or municipal service charges owed by that bidder or any of its directors to the municipality or municipal entity, or to any other municipality or municipal entity, are in areas for more than three months; or
 - (ii) who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or municipal entity or any other organ of state after written notice was given to that bidder that performance was unsatisfactory;
 - (e) reject a recommendation for the award of a contract if the recommended bidder, or any of its directors, has committed a corrupt or fraudulent act in competing for the particular contract;
 - (f) cancel a contract awarded to a person if -
 - (i) the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract; or

- (ii) an official or other role player committed any corrupt or fraudulent act during the bidding process or the execution of the contract that benefited that person;
- (g) to reject the bid of any bidder if that bidder or any of its directors
 - has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system;
 - (ii) has been convicted for fraud or corruption during the past five vears:
 - (iii) has willfully neglected, reneged on or failed to comply with any government, municipal other public sector contract during the past five years; or
 - (iv) has been listed in the Register for Tender Defaulters in terms section 29 of the Prevention and Combating of Corrupt Activities Act (No12 of 2004).
- (2) The Municipal manager must inform the National Treasury and relevant provincial treasury in writing of any actions taken in terms of subregulation (1) (b) or (f).

PART 3 - LOGISTICS, DISPOSAL, RISK AND PERFORMANCE MANAGEMENT

Logistics management

- 39. This policy provides for an effective system of logistics management in order to provide for the setting of inventory levels, placing of orders, receiving and distribution of goods, stores and warehouse management, expediting orders, transport management, vendor performance, and maintenance and contract administration.
 - (1) Inventory management system
 - (a) Stock items shall be systematically replenished using the economic quantity ordering system.
 - (b) A combination of the first in first out system will be used for issuing of the inventory and the weighted average system will be for the valuation of the inventory on hand.

Disposal management

- 40. (1) This policy provides for an effective system of disposal management for the disposal or letting of assets, including unserviceable, redundant or obsolete assets, subject to section 14 and 90 of the Act.
 - (2) This policy must
 - (a) specify the ways in which assets may be disposed of, including by
 - (i) transferring the asset to another organ of state in terms of a provision of the Act enabling the transfer of assets;
 - (ii) transferring the asset to another organ of state at market related value or, when appropriate, free of charge;

- (iii) selling the asset; or
- (v) destroying the asset;

(b) stipulate that -

- immovable property may be sold only at market related prices except when the public interest or the plight of the poor demands otherwise;
- (ii) movable assets may be sold either by way of written price quotations, a competitive bidding process, auction or at market related prices, whichever is the most advantageous to the municipality or municipal entity;
- (iii) in the case of the disposal of computer equipment, the provincial department of education must first be approached to indicate within 30 days whether any of the local schools are interested in the equipment; and
- (iii) in the case of the disposal of firearms, the National Conventional Arms Control Committee has approved any sale or donation of firearms to any person institution within or outside the Republic;

(b) provide that -

- (i) immovable property is let at market related rates except when the public interest or the plight of the poor demands otherwise; and
- (ii) all fees, charges, rates, tariffs, scales of fees or other charges relating to the letting of immovable property are annually reviewed; and
- (iii) in the case of the free disposal of computer equipment, the provincial department of education must first be approached to indicate within 30 days whether any of the local schools are interested in the equipment; and
- (iv) in the case of the disposal of firearms, the National Conventional Arms Control Committee has approved any sale or donation of fire arms to any person or institution within or outside the Republic;
- (d) ensure that where assets are traded in for other assets, the highest possible trade-in price is negotiated.

Risk management

- 41. (1) This policy provides for an effective system of risk management for the identification, consideration and avoidance of potential risks in the supply chain management system.
 - (2) Risk management must include
 - (a) the identification of risks on a case-by- case basis;
 - (b) the allocation of risks to the party best suited to manage such risks;
 - (c) acceptance of the cost of the risk where the cost of transferring the risk is greater than that of retaining it;

- (d) the management of risks in a pro-active manner and the provision of adequate for residual risks; and
- (e) the assignment of relative risks to the contracting parties through clear and unambiguous contract documentation.

Performance management

42. This policy provides for an effective internal monitoring system in order to determine, on the basis of a retrospective analysis, whether the authorized supply chain management processes are being followed and whether the desired objectives are being achieved.

PART 4 - OTHER MATTERS

Prohibition on awards to persons whose tax matters are not in order

- 43. (1) this policy of a municipality, irrespective of the procurement process followed, state that the municipality or may not make any award above R15 000 to a person whose tax matters have not been declared by the south African Revenue Service to be in order.
 - (2) Before making an award to a person, a municipality will first check with SARS portal whether that person's tax matters are in order.

Prohibition on awards to persons in the service of the state

- 44. This policy of a municipality must, irrespective of the procurement process followed, state that the municipality may not make any award to a person;
 - (a) who is in the service of the state;
 - (b) if that person is not a natural person, of which any director, manager, principal shareholder or stake holder is a person in the service of the state; or
 - (c) who is an advisor or consultant contracted with the municipality or municipal entity.

Awards to close family members of persons in the service of the state

- 45. The notes to the annual financial statements of a municipality must disclose particulars of any award of more than R2 000 to a person who is a spouse, child or parent of a person in the service of the state, or has been in the service of a state in the previous twelve months, including;
 - (a) the name of that person;
 - (b) the capacity in which that person is in the service of the state; and
 - (c) the amount of the award

Ethical standards

- 46. (1) this policy established a code of ethical standards complying with subsection (2) for officials and other role players in the supply chain management system in order to promote;
 - (a) mutual trust and respect; and
 - (b) an environment where business can be conducted with integrity and in a fair and reasonable manner.

- (2) A municipal code of ethical standards must stipulate that an official or other role player involved in the implementation of the supply chain management policy of the municipality;
 - (a) must treat all providers and potential providers equitably;
 - (b) may not use his or her position for private gain or to improperly benefit another person;
 - (c) may not accept any reward, gift favour, hospitality or other benefit directly or indirectly, including to any close family member, partner or associate of that person;
 - (d) notwithstanding subregulation (2)(c), must declare to the Municipal manager details of any reward, gift, favour, hospitality or other benefit promised, offered or granted to that person or to any close family member, partner or associate of that person;
 - (e) must declare to the Municipal manager details of any private or business interest which that person, or any close family member, partner or associate, may have in any proposed procurement or disposal process of, or in any award of a contract by, the municipality or municipal entity.
 - (f) must immediately withdraw from participating in any manner whatsoever in a procurement or disposal process or in the award of a contract in which that person, or any other close family member, partner or associate, has any private or business interest;
 - (g) must be scrupulous in his or her use of property belonging to the municipality or municipal entity
 - (h) Must assist the Municipal manager in combating fraud, corruption, favouritism and unfair and irregular practices in the supply chain management
 - must report to the Municipal manager any alleged irregular conduct in the supply chain management system which that person may become aware of, including -
 - (i) any alleged fraud, corruption, favouritism or unfair conduct;
 - (ii) any alleged contravention of Section 47(1); or
 - (iii) any alleged breach of the code of ethical standards.

(3) This policy must;

- (a) determine that all declarations in terms of subsection (2)(d) and (e) must be recorded in a register which the Municipal manager must keep for this purpose;
- (b) determine that all declarations by the Municipal manager must be made to the mayor of the municipality or the board of directors of the municipal entity who must ensure that such declaration are recorded in the register; and
- (c) contain measures to ensure that appropriate action is taken against any official or other role player who commits a breach of the code of ethical standards.
- (4) this policy must take into account the National Treasury's code of conduct for supply chain management practitioners and other role players involved in supply chain management.
- (5) A municipality may adopt the National Treasury's code of conduct for supply chain management practitioners and other role players involved in supply chain management. When adopted, such code of conduct becomes binding on all officials and

other role players involved in the implementation of the supply chain management policy of the municipality or municipal entity.

(6) Subsection (2)(c) does not apply to gifts less than R350 in value.

Inducements, rewards, gifts and favours to municipalities, municipal entities, officials and other role players

- 47. (1) No person who is a provider or prospective provider of goods or services to a municipality or municipal entity, or recipient or prospective recipient of goods disposed of by a representative or intermediary promise, offer or grant;
 - (a) any inducement or reward to the municipality or municipal entity; or for or in connection with the award of a contract; or
 - (b) any reward, gift, favour or hospitality to;
 - (i) any official of the municipality or municipal entity; or
 - (ii) any other role player involved in the implementation of the supply chain management policy of the municipal entity.
 - (2) The municipal manager of City of Mbombela must promptly report any alleged contravention of subregulation (1) to the National Treasury for considering whether the offending person, and any representative or intermediary through which such person, and any representative or intermediary through which such person is alleged to have acted, should be listed in the National Treasury's database of persons prohibited from doing business with the public sector.
 - (3) Subsection (1) does not apply to gifts less than R350 in value.

Sponsorship

- 48. The municipal manager of City of Mbombela must promptly disclose to the National Treasury and the relevant provincial treasury any sponsorship promised. Offered or granted to the municipality, whether directly or through a representative or intermediary, by any person who is
 - (a) a provider or prospective of goods or services to the municipality; or
 - (b) a recipient or prospective recipient of goods disposed or to be disposed, of by the municipality.

Objections and complaints

49. This policy of a City of Mbombela must allow persons aggrieved by decisions or actions taken by the municipality or municipal entity in the implementation of its supply chain management system, to lodge within 14 days of the decision or action a written objection or complaint to the municipality or municipal entity against the decision or action.

Resolution of disputes, objections, complaints and queries

50. (1) The Municipal Manager may establish a dispute resolution committee of officials that do not participate or are not directly involved in the supply chain management processes of the municipality –

- (a) to assist in the resolution of disputes between the municipality other persons regarding
 - (i) any decisions or actions taken by the municipality or municipal entity in the implementation of its supply chain management system; or
 - (ii) any matter arising from a contract awarded in the course of its supply chain management system; or
- (b) to deal with objections, complaints or queries regarding any such decisions or actions or any matters arising from such contract.
- (2) The Municipal manager, or another official designated by the Municipal manager, is responsible for assisting the appointed person to perform his or her functions effectively.
- (3) The person appointed must -
 - (a) strive to resolve promptly all disputes, objections, complaints or queries received; and
 - (b) submit monthly reports to the Municipal manager on all disputes, objections, complaints or queries received, attended to or resolved.
- (4) A dispute, objection, complaint or query may be referred to the relevant provincial treasury if
 - (a) the dispute, objection, complaint or query is not resolved within 60 days; or
 - (b) no response is received from the municipality or municipal entity within 60 days.
- (5) If the provincial treasury does not or cannot resolve the matter, the dispute, objection, complaint or query may be referred to the National Treasury for resolution.

Contracts providing for compensation based on turnover

- 51. If a service provider acts on behalf of a municipality to provide any service or act as a collector of fees, service charges or taxes and the compensation payable to the service provider is fixed as an agreed percentage of turnover for the service or the amount collected or the amount collected, the contract between the service provider and the municipality must stipulate
 - (a) a cap on the compensation payable to the service provider; and
 - (b) that such compensation must be performance based

Commencement

52. The policy will come into effect after the approval by the municipal council.