



TARIFF SCHEDULE FOR THE 2023/2024 FINANCIAL YEAR



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1 Introduction

The City of Mbombela hereby gives notice in terms of Section 75 of the Local Government: Municipal Systems Act, Act 32 of 2000, as amended, that:

- 1 the following tariffs, fees and charges determined in terms of the Electricity Supply By-laws and applicable to the electricity supply in the City of Mbombela supply area, were approved with an unanimous decision by Council under Item A(2) during a Special Council meeting held on 31 May 2023 and;
- 2 Approved by NERSA under license agreement NER326.
- 3 The tariffs as set out in the schedule below will be affected on 1 July 2023.

2 Abbreviations

Abbreviations	Explanation
<	Less than
>	Greater than
≤	Less than or equal to
≥	Greater than or equal to
A	Ampere
APU	Agricultural power user
Bulk Customer	This is a customer with electricity supplied at more than 400V or at 400V, with a breaker more than 80Amp.
c	Cents
c/kVArh	Cents per reactive kilovolt-ampere-hour
c/kWh	cents per active kilowatt-hour
COM or CoM	City of Mbombela
CPU	Commercial power user is up to 80Amp single phase or 3-phase connections.
GWh	gigawatt-hour. 1GWh = 1,000,000kWh
HLPU	Medium voltage large power user – consumption between 40MWh per month and 4GWh per month
HV	High Voltage, with nominal voltage levels equal or greater than 44 kV
km	Kilometer
kV	Kilovolt
kVA	kilovolt-ampere
kVArh	reactive kilovolt-ampere-hour
kW	Kilowatt
kWh	kilowatt-hour
LLPU	Low voltage large power user – consumption between 40MWh per month and 4GWh per month
LPU	Large power user
LV	Low Voltage, with nominal voltage levels up to and including 1 kV
MPU	Municipal power user
MV	Medium Voltage, with nominal voltage levels greater than 1 kV and less than 44kV
MVA	megavolt-ampere
MWh	megawatt-hour. 1MWh = 1,000kWh
NERSA	National Energy Regulator of South Africa
NMD	Notified maximum demand
PF	Power factor
POD	Point of delivery
R	Rand
R/kVA	Rand per kilovolt-ampere
RPU	Residential power user, up to 60Amp single phase or 3-phase connections. With permission from the engineer, a maximum of an 80Amp breaker can be installed. If more

Abbreviations	Explanation
	than 80Amp 3-phase is required, it will become a bulk connection, moving to either the complex or LPU category.
TOU	Time of use or time-of-use
V	Volt
VAT	Value Added Tax
VLPU	Very large medium voltage power user – more than 4GWh per month
W	Watt

3 Terms and definitions

Term	Definition
Active energy charge	Active energy charge or energy charge means the charge for each unit of energy consumed, typically charged for as c/kWh.
Maximum Demand	Maximum demand means the highest demand measured in kVA during 30 minute time periods in a billing month as specified for each tariff. For the time of use (TOU) tariffs, the chargeable period is during Eskom's Megaflex's specified (peak and standard) periods. For all other applicable tariffs, it is all time periods.
Basic charge	A monthly fixed amount is payable by the owner of a property, with or without improvements, but in the opinion of the City of Mbombela can be connected to the main electricity supply.
Fixed charges	A fixed amount is payable every month.
High voltage (HV)	High voltage (HV) networks usually consist of equipment supplied at a voltage greater than 22kV and consist of the distribution substations and networks. A substation is considered an HV substation when the primary side of the substation is supplied at a voltage > 22 kV.
High-demand season	High-demand season means the TOU Period from 1 June to 31 August of each year.
Low-demand season	Low-demand season means the TOU Period from 1 September to 31 May of the following year.
Medium voltage (MV)	Medium voltage (MV) networks consist of the networks above 1 kV up to 22 kV. Some rural networks with a voltage of 33 kV have been specifically designated by Eskom as rural reticulation networks. A substation is considered a MV substation when the primary side of the substation is supplied at a voltage < 22 kV.
Monthly Utilized Capacity	Monthly utilized capacity means the higher of the notified maximum demand (NMD) or maximum demand, measured in kVA or kW, registered during the billing month.
Network	Network means the Transmission and Distribution network infrastructure consisting of all lines and substation equipment.
Network Demand Charge	Network demand charge means the R/kVA variable network charge raised to recover network costs and depending on the tariff may be charged on the chargeable demand or the active energy.
Notified Maximum Demand	Notified maximum demand (NMD) means the installed or agreed maximum demand applied for in writing by the customer and accepted by the COM per POD or point of supply. If the Monthly Utilized Capacity is higher than the notified maximum demand (NMD), the Utilized Capacity will be used for a 12-month rolling period. In the absence of either the installed or the agreed capacity, the largest maximum demand in kVA charged over the past 12 months, will be charged.
Off-peak period	Off-peak period means the TOU periods of relatively low system demand.
Peak period	Peak period means the TOU periods of relatively high system demand.
Point of delivery (POD)	Point of delivery (POD) or point of supply, means either a single point of supply or a specific group of points of supply on the COM's network from where electricity is supplied to the customer by the COM or from where the customer supplies electricity to the COM's network located within a single substation, at which electricity is supplied to the customer at the same declared voltage and tariff. Note: This can be a metering or summation point.

Term	Definition
Public holidays	Public holidays mean the treatment of charges on public holidays as specified by Eskom.
Reactive energy charge	Reactive energy charge means a c/kVAh charge based on the power factor and tariff of the POD.
Standard period	Standard period means the TOU periods of relatively mid system demand.
Time-of-use	Time-of-use (TOU) tariff means a tariff with energy charges that change during different TOU periods and seasons.
TOU periods	TOU periods means time blocks based on the volume of electricity demand during high, mid and low demand periods and may differ per tariff. The TOU periods typically are peak, standard and off-peak periods and differ during in high and low demand seasons.
Utilized Capacity or Annual Utilized Capacity	Annual utilized capacity means the higher of the notified maximum demand (NMD) or maximum demand, per POD/point of supply measured in kVA, and registered during a rolling 12-month period.

4 Domestic Tariffs

4.1 Domestic Empty Stand (Rhino Tariff)

The owner or occupier of an erf, stand, lot or other area, with or without improvements, who did not conclude an agreement with the City of Mbombela for the supplying of electricity, but in the opinion of the City of Mbombela can be connected to the main electricity supply, shall pay to the City of Mbombela a basic charge of per month in respect of each such erf, stand, lot or other area:

Provided that:

- 4.1.1 No basic charges will be payable on an erf, stand, lot or other area purchased from the City of Mbombela on condition that the stand must be consolidated with an adjoining property or properties.

The following charges are payable:

Description of the Domestic Rhino Tariff (Domestic Empty Stand)	Charge per month
Rhino Residential	R349.20

4.2 Domestic Conventional and Prepaid Meter Supply (Buffalo Tariff)

This tariff shall apply to the following:

- 4.2.1 Dwellings used exclusively for domestic purposes;
- 4.2.2 Town houses which are separately metered, and which are exclusively used for long term occupation for domestic purposes.
- 4.2.3 Flats which are separately metered, and which are exclusively used for long term occupation for domestic purposes;
- 4.2.4 Homes separately metered for benevolent institutions;
- 4.2.5 Pumping apparatus where the water pumped is used exclusively for domestic purposes on sites receiving supply in terms of this tariff scale;
- 4.2.6 A building or a separate portion of a building which is used exclusively for long term occupation for domestic purposes and the domestic unit/s is/are separately metered;
- 4.2.7 Town houses which are separately metered, and which are exclusively used for long term occupation for domestic purposes;
- 4.2.8 Guest houses as defined by the Guest House Association and in accordance with the Policy on Guest

- Houses as defined in **City of Mbombela's Town Planning Scheme**;
- 4.2.9 Clubs with supply up to **60Amps**;
- 4.2.10 Religious institutions used exclusively for worship;
- 4.2.11 Similar non-profit institutions.

Provided that:

- 4.2.12 With the exception of residential flats and cluster homes, if the demand of a customer is too high to qualify as a domestic customer, such customer shall be classified as a bulk customer.
- 4.2.13 The applicant submits a written application to the General Manager: Energy motivating the reason for increasing the supply from 60Amp to 80Amp current limit single or 3-phase connections. The General Manager: Energy may approve or reject the application.
- 4.2.14 All costs involved in the connection of an 80Amp current limit single phase or 3-phase supply must be paid by the applicant.

NOTE: A convenience surcharge of 5% is added on prepaid electricity purchased off site.

The following charges are payable for all conventional and prepaid meters:

Description of the Hippo Tariff (Domestic Conventional and Prepaid Meter Supply)	Charge c/kWh	Charge c/kWh (Off site purchases: +5% surcharge INCLUDED)
Energy rate (c/kWh) (0 - 50kWh)	155.66	163.44
Energy rate (c/kWh) (51 - 150kWh)	204.68	214.91
Energy rate (c/kWh) (151 - 600kWh)	280.77	294.81
Energy rate (c/kWh) (>600kWh)	322.68	338.81

The abovementioned blocks are per month or per calendar month purchased in the case of prepaid meters.

4.3 Domestic Supply - Indigent Customers' Tariff (Bushbuck Tariff)

This tariff shall apply to residential (domestic) indigent customers registered in the municipal indigent register in accordance with the Indigent Policy.

Free basic electricity for residential customers will be granted to low consumption customers. Free electricity will only be applicable to that specific month and will not be carried over to a following month. Qualifying customers will not receive the free basic supply of electricity for months in which no energy is purchased.

This tariff has an energy charge for each kWh consumed since the previous meter reading, per kWh. This will be charged per block incline tariff.

The blocks are per month or per calendar month purchased in the case of prepaid meters.

NOTE: A convenience surcharge of 5% is added on prepaid electricity purchased off site through third party vendors.

This tariff shall apply to the following:

- 4.3.1 Dwellings with a single-phase meter installed.
- 4.3.2 For indigent customers (according to the INDIGENT SUPPORT POLICY) officially registered at the City of Mbombela the first 50kWh consumed per thirty-day period per residential unit since the previous meter reading will be issued free of charge;

The following charges are payable:

Description for the Bushbuck Tariff (Domestic Indigent Supply)	Charge c/kWh	Charge c/kWh (Off site purchases: +5% surcharge INCLUDED)
Energy rate(c/kWh) (0 - 50kWh)	144.54	151.77
Energy rate (c/kWh) (51 - 200kWh)	200.14	210.15
Energy rate (c/kWh) (201 - 600kWh)	278.23	292.14
Energy rate(c/kWh) (>600kWh)	322.06	338.16

5 Business (not bulk) Tariffs

5.1 Empty Stand (Rhino Tariff)

The owner or occupier of an erf, stand, lot or other area, with or without improvements, who did not conclude an agreement with the City of Mbombela for the supplying of electricity, but in the opinion of the City of Mbombela can be connected to the main electricity supply, shall pay to the City of Mbombela a basic charge per month in respect of each such erf, stand, lot or other area.

Provided that:

- 5.1.1 No basic charges will be payable on an erf, stand, lot or other area purchased from the City of Mbombela on condition that the stand must be consolidated with an adjoining property or properties.

The following charges are payable:

Description of the Business Rhino Tariff (Business Empty Stand)	Charge R/month
Rhino Business	R1220.80

5.2 Business Supply (Elephant Tariff)

The charges payable for the supply of electricity to temporary customers, for temporary purposes shall be determined by the General Manager: Energy. The supply of electricity to a temporary customer will only be valid for the duration of 30 days, after which a re-application should be lodged to the City of Mbombela.

This tariff shall apply to Commercial customers with a 3-phase 400Volts or 1phase 230Volts connection and a circuit breaker of 80Amps or smaller.

If the demand of any customer exceeds 80Ampere current supply, such customer shall be classified as a bulk customer;

The customers must apply in writing for the type of supply which they require;

Where a customer has more than one connection the applicable tariff shall be payable for each connection.

This tariff shall apply to the following businesses with a single phase of 3-phase meter at 400/230 V supply:

- 5.2.1 Shops;
- 5.2.2 Commercial houses;
- 5.2.3 Office buildings;
- 5.2.4 Hotels and boarding houses;
- 5.2.5 Bars;
- 5.2.6 Cafes, tea-rooms and restaurants;
- 5.2.7 Combined shops and tea-rooms;
- 5.2.8 Public halls;
- 5.2.9 Clubs (With supply from 60Amps to 80Amps)
- 5.2.10 Holiday Flats;
- 5.2.11 Industrial - or factory undertakings;
- 5.2.12 Buildings or parts of buildings containing a number of classifications under 6.2.1 to 6.2.11 and where the consumption in terms of this tariff is metered separately by the City of Mbombela;
- 5.2.13 Nursing homes and hospitals;
- 5.2.14 Education and schools NOT charged the bulk or TOU tariffs,
- 5.2.15 Any other customer excluding those already described in terms of another tariff.

Provided that:

- 5.2.16 If a larger supply is required, the applicant must submit a written application to the General Manager: Energy motivating the reason for the increase in the supply from 80Amp current limit single or 3-phase connection. The General Manager: Energy may approve or reject the application.
- 5.2.17 All costs involved to increase the supply greater than 80Amp current limit three phase be paid by the applicant.
- 5.2.18 The low or high-tension tariffs, whichever is applicable, shall be applied.

The following charges are payable:

Description of the Elephant Tariff (Business Conventional or Prepaid Supply)	Fixed charge R/month	Energy charge c/kWh
Up to 80A current limit 3-phase	R1220.80	257.71c

6 Business (bulk) Tariffs

Bulk customers are divided into five tariff groups namely:

Tariff	Description
Very Large TOU: Warthog tariff	Where the voltage is more than 400 Volts 3-phase and the customer consumes more than 4 GWh per month.
High Tension TOU: Nyala tariff	Where the voltage is more than 400 Volts (MV) 3 phase and the customer consumes more than 25 MWh per month, but less than 4 GWh per month, TOU.
Low Tension TOU: Nyala tariff	Where the voltage is more than 400 Volts (MV) 3 phase and the customer consumes more than 25 MWh per month, but less than 4 GWh per month, TOU.
Bulk High Tension: Cheetah tariff	Where the voltage is 400 Volts (MV) and more than 80 Amps 3-phase supply.
Bulk Low Tension: Lion Tariff	Where the voltage is 400 Volts (MV) and more than 80 Amps 3 phase supply.

A bulk customer should notify the General Manager: Technical Services in writing with the required demand and should not request a larger demand than that which is actually required. If a bulk customer fails to apply for the correct demand, a charge as calculated by the General Manager: Technical Services could be payable.

Metering shall be done on high tension if the required demand of a customer exceeds 315 kVA.

6.1 **Business Bulk Supply (non TOU) (Lion and Cheetah)**

This tariff shall apply to electricity supplied and made available at LV and MV to the following:

- 6.1.1 Shops;
- 6.1.2 Commercial houses;
- 6.1.3 Office buildings;
- 6.1.4 Hotels and boarding houses;
- 6.1.5 Bars;
- 6.1.6 Cafes, tea-rooms and restaurants;
- 6.1.7 Combined shops and tea-rooms;
- 6.1.8 Public halls;
- 6.1.9 Clubs
- 6.1.10 Holiday Flats;
- 6.1.11 Industrial - or factory undertakings;
- 6.1.12 Buildings or parts of buildings containing a number of classifications under 6.1.1 to 6.1.11 and where the consumption in terms of this tariff is metered separately by the City of Mbombela;
- 6.1.13 Nursing homes and hospitals;
- 6.1.14 Any other customer, excluding those already described in terms of another tariff.
- 6.1.15 The customers must apply in writing for the type of supply, which they require;
- 6.1.16 Where a customer has more than one connection the applicable tariff shall be payable for each connection.

The following charges are payable:

- 6.1.17 Fixed charge per month or part of a month even if no consumption occurred;
- 6.1.18 An energy charge for each kWh consumed;
- 6.1.19 A maximum demand charge per kVA, measured by a kVA meter over 30 minute intervals, per month or part thereof;
- 6.1.20 A notified demand charge per kVA.

Description of the Lion and Cheetah Tariffs (Commercial / Industrial Bulk Supply (non TOU))	Fixed charge R/month	Notified Demand in R/kVA/month or part thereof	Maximum Demand R/kVA/month or part thereof	Energy charge c/kWh
Lion Tariff: 400V	R3 126.70	R130.21	R 117.13	190.54
Cheetah Tariff: >400V	R4 369.00	R 130.60	R 112.23	184.90

6.2 **Business Bulk Supply (TOU) (Nyala HT and LT)**

The charges payable for the supply of electricity to temporary customers, for temporary purposes shall be determined by the General Manager: Technical Services. The supply of electricity to a temporary customer will only be valid for the duration of 30 days, after which a re-application should be lodged to the City of Mbombela.

This tariff shall apply to electricity supplied and made available at LV and MV to the following:

- 6.2.1 Shops;
- 6.2.2 Commercial houses;
- 6.2.3 Office buildings;
- 6.2.4 Hotels and boarding houses;
- 6.2.5 Bars;
- 6.2.6 Cafes, tea-rooms and restaurants;
- 6.2.7 Combined shops and tea-rooms;
- 6.2.8 Public halls;13
- 6.2.9 Clubs (With supply up to 80Amps)
- 6.2.10 Holiday Flats;
- 6.2.11 Industrial - or factory undertakings;
- 6.2.12 Buildings or parts of buildings containing a number of classifications under 6.1.1 to 6.1.11 and where the consumption in terms of this tariff is metered separately by the City of Mbombela;
- 6.2.13 Nursing homes and hospitals;
- 6.2.14 Any other customer, excluding those already described in terms of another tariff.
- 6.2.15 The customers must apply in writing for the type of supply, which they require;
- 6.2.16 Where a customer has more than one connection the applicable tariff shall be payable for each connection
- 6.2.17 Customers will be charged on these tariffs if their average monthly consumption of the previous year exceeded 25 MWh but was less than 4 GWh.

Provided that:

- 6.2.18 A bulk customer should notify the General Manager: Technical Services in writing with the required demand and should not request a bigger demand as that which is to be used.
- 6.2.19 If a bulk customer fails to apply for the correct demand a charge as calculated by the General Manager: Technical Services could be payable.
- 6.2.20 If the cost for the installation of a transformer is carried by the customer of high tension supply, a rebate as calculated by the General Manager: Technical Services could be granted to him on the kWh consumption.
- 6.2.21 Metering shall be done on low tension (Nyala LT Tariff) to a maximum demand of a customer of less than 630kVA;
- 6.2.22 Metering shall be done on high tension (Nyala HT Tariff) if the required demand of a customer exceeds 630kVA;
- 6.2.23 Customers will be charged on these tariffs if their average monthly consumption of the previous year is more than 25 MWh.
- 6.2.24 The implementation of 6.2.23 is subject to the successful implementation of TOU meters.

The following charges are payable:

- 6.2.25 Basic charge per month or part of a month even if no consumption occurred;
- 6.2.26 An energy charge for each kWh consumed since the previous meter reading, per kWh;
- 6.2.27 A maximum demand charge per kVA measured by a kVA meter over a period of 30 minutes per month or part thereof;
- 6.2.28 A notified demand charge per kVA for the installed capacity or utilised capacity of a customer. This is the demand (notified demand) originally requested by the customer and approved by the City of Mbombela. If the notified demand is not available, the largest maximum demand in kVA charged over the previous 12 months will be used, provided that this principle is not applied for a period exceeding 12 months.

Voltage	Fixed charge R/month	
Nyala LT: 400V	R3 192.82	
Nyala HT: >400V	R 4 462.84	
Voltage	Notified Demand in R/kVA/month or part thereof	Maximum Demand in R/kVA/month or part thereof
Nyala LT: 400V	R 82.35	R 94.57

Nyala HT: >400V	R 80.18	R 88.42
Energy Charge Low Demand Season		
Voltage	Peak Energy charge c/kWh	Standard Energy charge c/kWh
Nyala LT: 400V	298.42	212.29
Nyala HT: >400V	283.50	201.76
Energy Charge High Demand Season		
Voltage	Peak Energy charge c/kWh	Standard Energy charge c/kWh
Nyala LT: 400V	698.60	278.69
Nyala HT: >400V	668.03	264.83

6.3 Commercial / Industrial Very Large Bulk Supply (TOU) (Warthog)

This tariff shall apply to electricity supplied and made available at more than 400V to BULK supply points using more than 4GWh per month:

6.3.1 Large power users.

Provided that:

6.3.2 A bulk customer should notify the General Manager: Technical Services in writing with the required demand and should not request a bigger demand as that which is to be used.

6.3.3 If a bulk customer fails to apply for the correct demand a charge as calculated by the General Manager: Technical Services could be payable.

The following charges are payable:

- 6.3.4 Basic charge per month or part of a month even if no consumption occurred;
- 6.3.5 An energy charge for each kWh consumed since the previous meter reading, per kWh per season and per time of day set out in the TOU picture.
- 6.3.6 A maximum demand charge per kVA measured by a kVA meter over a period of 30 minutes per month or part thereof during the peak and standard time;
- 6.3.7 A maximum demand charge per kVA for the notified demand of a customer. That is the demand (notified demand) originally requested by the customer and approved by the City of Mbombela. If the notified demand is not available, the largest maximum demand in kVA charged over the previous 12 months will be used, provided that this principle is not applied for a period exceeding 12 months.;

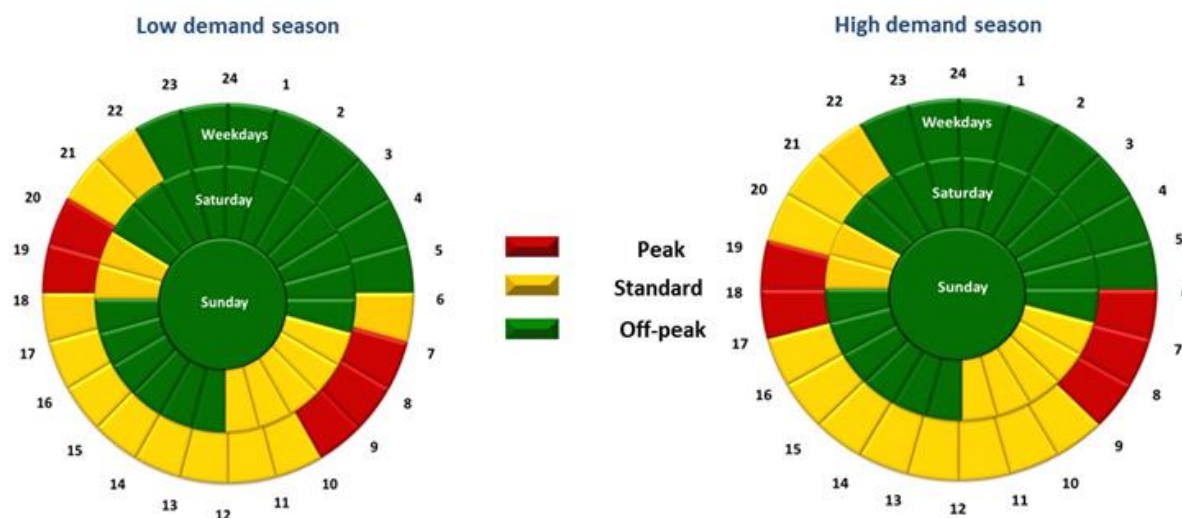
Fixed charge R/month	R246 321.93
Notified Demand in R/kVA/month or part thereof	Maximum Demand in R/kVA/month or part thereof
R48.38	R60.95
Energy Charge Low Demand Season	
Peak Energy charge c/kWh	Standard Energy charge c/kWh
221.10	157.28
Energy Charge High Demand Season	
Peak Energy charge c/kWh	Standard Energy charge c/kWh
643.80	206.47

6.4 Time of use (TOU) information

The TOU times applicable are linked to the Eskom TOU times.

Currently the following TOU information is applicable:

- High-demand season means the TOU Period from 1 June to 31 August of each year
- Low-demand season means the TOU Period from 1 September to 31 May of each year
- Reactive energy charge means a c/kVARh charge based on the customer's power factor and tariff. A c/kVARh reactive energy charge supplied in excess of 30% (0,96 PF) of the kWh recorded during the peak and standard periods. The excess reactive energy is determined per 30-minute integrating period and accumulated for the month and will only be applicable during the high-demand season
- Holidays will be treated the same as Eskom Megaflex.
- Peak energy, standard energy and off-peak energy times are given in the next picture.



7 Agricultural Tariffs

7.1 Not applicable.

8 Wheeling Tariffs

Wheeling is the transportation of electric energy (kWh) from outside an electrical load to an electrical load inside the Municipal borders. Two types of wheeling are:

- External wheeling from outside the Municipal grid to a Customer load within the Municipal borders and
- Internal wheeling from inside the Municipal grid to a Customer load within the Municipal borders.

8.1 External wheeling.

- Wheeling of energy from outside the Municipal borders to a Customer receiving the energy at low voltage ($\leq 400V$): 36.95 c/kWh.
- Wheeling of energy from outside the Municipal borders to a Customer receiving the energy at medium voltage ($> 400V$): 33.61 c/kWh.

8.2 Internal wheeling.

- Wheeling of energy from a low voltage ($\leq 400\text{V}$) Customer inside the Municipal borders to a low voltage ($\leq 400\text{V}$) Customer receiving the energy at low voltage ($\leq 400\text{V}$): 36.95 c/kWh.
- Wheeling of energy from a low voltage ($\leq 400\text{V}$) Customer inside the Municipal borders to a medium voltage ($> 400\text{V}$) Customer receiving the energy at medium voltage ($> 400\text{V}$): 33.61 c/kWh.
- Wheeling of energy from a medium voltage ($> 400\text{V}$) Customer inside the Municipal borders to a low voltage ($\leq 400\text{V}$) Customer receiving the energy at low voltage ($\leq 400\text{V}$): 33.61 c/kWh.
- Wheeling of energy from a medium voltage ($> 400\text{V}$) Customer inside the Municipal borders to a medium voltage ($> 400\text{V}$) Customer receiving the energy at medium voltage ($> 400\text{V}$): 358.61 c/kWh.

9 Customers outside the Municipal Borders / Supply Area

- 9.1.1 All customers to whom electricity is supplied and whose premises are situated outside the municipal borders / supply area, but inside the distribution area / licensing area of the City of Mbombela, shall pay the applicable tariff in accordance with items 1 to 8 above.

9.2 Surcharge

- 9.2.1 Besides the applicable charges in terms of sub-item 9.1.1, all customers in this area shall pay a surcharge of 5%.

9.3 Connection and extension charges

- 9.3.1 Customers may pay for connection charges in cash or in the form of monthly extension charges. In cases where customers pay in cash for connection charges a monthly extension charge for maintenance purposes shall be payable. This extension charge shall be determined for every customer in accordance with the nature and type of connection and it shall be revised every three (3) years.
- 9.3.2 This charge for maintenance shall also be included in the monthly extension charge of the customer who did not pay in cash for the connection charges.
- 9.3.3 The connection charges incorporate the costs of transmission lines measured from the City of Mbombela's existing network inside the City of Mbombela or from the City of Mbombela's main transmission line, as well as all transformers and other equipment necessary for the complete connection. In both cases the lines and equipment remain the property of the City of Mbombela.
- 9.3.4 The General Manager: Technical Services shall calculate the extension charge on the basis of the estimated maximum demand of a customer and the length of the supply line measured as from the municipal border along the route of the power line up to the customers connection point, subject thereto that this part of the extension charge may be divided between a number of rural customers who are served by the same extension line or part thereof. With the understanding further that the General Manager: Technical Services shall advise the City of Mbombela with regard to a reasonable basis in respect of the division of such joint costs payable by rural customers. The decision of the City of Mbombela in respect of such a reasonable basis of division shall be binding through a Service level agreement arrangement.

10 Connection- and Extension Charges

Connections- and extensions in and outside the municipal borders, as well as temporary customers, shall be subject to the following stipulations:

10.1 Connections- and extensions in and outside the municipal borders

- 10.1.1 A charge shall be payable for every connection to the main supply of the City of Mbombela and such charge shall cover all costs of material, labour, transport, tests and engineering services which are incurred by the City of Mbombela to make the connection. The costs shall be determined by the City of Mbombela's Engineer. Besides the cost calculated above, a surcharge of 15% with a maximum of R3

- 520.00 shall be levied in respect of administrative charges;
- 10.1.2 The main connection cable of the customer shall be attached to the supply point of the City of Mbombela;
- 10.1.3 The applicant should position the meter inside his stand, on stand boundary, facing the street front during connection;
- 10.1.4 The construction and position of every connection must be approved by the City of Mbombela's General Manager: Technical Services;
- 10.1.5 Before a connection can be made in terms of sub-item 10.1, the applicant shall pay a deposit equal to the estimated costs for the connection as calculated by the General Manager: Technical Services, at the revenue office of the City of Mbombela.

Provided that:

- 10.1.6 Written approval is obtained from the General Manager: Technical Services that the stipulations of item (6) are adhered to.

11 Connection and Other Maintenance Charges

Single phase prepaid meter	R 12 908.62
Single phase prepaid meter (project link connection fee 30% of above)	R 5 268.81
Single phase conventional meter	R 12 733.00
Single phase prepaid meter (poverty/indigent) tariff	R 3 863.82
Three phase prepaid meter	R20 896.87
Three phase conventional meter	R20 896.87
Change conventional to prepaid meter (single phase)	R 2 153.73
Change conventional to prepaid meter (three phase)	R 4 302.87
Change prepaid to conventional meter (single phase)	R 2 194.69
Change prepaid to conventional meter (three phase)	R 4 302.87

Connections for Recoverable work will be calculated at cost +15%

Bulk connections and increase on Capacity - the applicant will be responsible for link cost+ Bulk Service Contribution R/kVA and required to enter into a Bulk Service Contribution Agreement with the City of Mbombela.

Bulk Service Contributions cost = R/kVA	R3 404..94
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12 Charges for Delivery of Supply

12.1 Reconnection Charge

- 12.1.1 For the reconnection of a supply which was at the request of a customer temporarily disconnected for a period of more than 30 days, except where the customer requested a disconnection for the safeguard of apparatus or persons: R326.32 (CAN 1)
- 12.1.2 For the reconnection of a supply which was at the request of a customer temporarily disconnected for less than 30 days: R550.75 (CAN 2)

12.2 Reconnection and Penalty Fees

- 12.2.1 For the reconnection of a supply where the supply was temporarily disconnected as a result the non-fulfilment of any of the City of Mbombela's By-laws or Regulations and for where the electrical metering equipment was tampered with:

Domestic customers:

- | | | |
|-----|---|-------------|
| (a) | First offence without damage to installation | R 7 464.16 |
| | First offence with damage to installation | R 9 571.67 |
| (b) | Second tampering | R 10 888.90 |
| (c) | Third offence: Legal action and removal of meter installation | |

Business, Commercial & LPU customers

- | | | |
|-----|--|-------------|
| (a) | First offence | R 18 440.86 |
| (b) | Second offence: Legal action and removal of meter installation | |

An estimated cost will be recovered for loss of income during the period the meter was tampered with.

12.3 Non Payment Fee

- 12.3.1 Warning, cut off and reconnection fees and charges as per Sundry Fees and Charges.

12.4 Charges payable when entering into a new customers agreement

- 12.4.1 Fees and charges as per Sundry Fees and Charges.

12.5 Removal and Restoration of supply

- 12.5.1 For the removal of the installation permanently (RIP) and restoration thereof at a later stage for credit control purposes and unauthorized connections:

- | | | |
|-----|--------------------------|-----------|
| (a) | Overhead line | R2 854.65 |
| (b) | Underground cable | R3 608.34 |
| (c) | Underground reticulation | R7 429.00 |

12.6 Customers outside municipal borders

- 12.6.1 Besides the charges payable in terms of sub-items 10.1.1 to 10.1.5, transport costs in accordance with a tariff per kilometre as from time to time determined by the Municipality, per return journey, shall be payable by a consumer whose premises is situated in a specific area outside the municipal border and a return journey shall be measured from the municipal border up to a central point within that area.

12.7 Additional charges outside normal working hours

- 12.7.1 Besides the charges payable in terms of sub-items 12.1 to 12.5 or where the electricity supply has to be reconnected in terms of 12.3 or if a service is rendered to prepaid meters, additional charges due by the consumer for the said services being done outside normal working hours: R250.81

13 Charges for Investigation of Complaints

For the investigation of a complaint by a consumer of a power failure and where it is found that the interruption of the power supply is caused through a defect in the installation of the consumer or due to the faulty operation

of apparatus used by the consumer in the installation, per investigation: R649.78 during normal working hours and R836.64 after normal working hours.

14 Charges for Special Meter Readings

- 14.1.1 Where possible, the meter readings are taken at intervals of one month. Should a consumer request the Municipality to take a meter reading at any other point in time than on the specified date, an amount of R316.21 per reading shall, be payable by the consumer.
- 14.1.2 For the retaking of a meter reading in the event where a consumer contests the reading and requests that the meter be reread to confirm the reading, a charge of R702.50 is payable if the reading confirms the original reading to be correct.

15 Charges for the Testing of Meters

- 15.1.1 If an authorized employee of the Municipality is requested to test the accuracy of a meter or is required to have a meter tested, a charge shall be payable, which amount shall be refunded if the meter proves to be over or under registering by more than 5% when tested in accordance with the code of practice of the SA Bureau of Standards for the testing of electricity meters or in accordance with the procedure laid down by the General Manager: Technical Services.
- | | | |
|--------|----------------------------|------------------|
| 15.1.2 | Single phase meter | R1 117.62 |
| 15.1.3 | Three phase meter | R1 668.43 |
| 15.1.4 | Bulk meters (meters > 80A) | Per quoted price |

a

16 Charges for Inspection and Tests

- 16.1.1 For the first inspection and test in terms of the Electricity By-laws: free of charge;
- 16.1.2 For the subsequent inspection or tests in terms of the Electricity By-laws:
- | | | |
|-----|--|-----------------|
| (a) | Per inspection or test: | R 1 187.86 plus |
| (b) | Transport costs at a tariff per kilometer per return journey outside the municipal borders, measured from the municipal border to the inspection or test point, as determined by the City of Mbombela from time to time: | |

17 Deposits

The deposit payable shall be determined as prescribed in the City of Mbombela's Tariff Policy.

18 Interest Rate

The interest rate on amounts in arrears on all services shall be determined for each financial year and calculated on the basis of the prime lending rate applicable at 30 June of each year as determined by the South African Reserve Bank plus 1% fixed for the ensuing 12 months of the financial year.

19 Value Added Tax

The tariffs do NOT include value added tax.

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