



## **TARIFF SCHEDULE FOR THE 2023/2024 FINANCIAL YEAR**



## CHARGES FOR WATER SUPPLY

The City of Mbombela hereby gives notice in terms of section 75 of the Local Government Municipal Systems Act 32 of 2000 (as amended), that the following tariffs, fees, and charges applicable to the Water Supply By Laws have been determined and accepted with an unanimous decision by Council under Item A(2) at a Special Council meeting held on 31 May 2023.

The determinations shall come into effect on 1 July 2023.

## CITY OF MBOMBELA AREAS

### 1. BASIC CHARGE

1.1	Monthly basic charge on residential property including vacant residential stands (Excluding Kabokweni):	R 158.40
1.2	Where any other property, erf, stand, lot or other area, with or without improvements is, or in the opinion of the Municipality, can be connected to the main system, the following shall apply: Monthly basic charge (Excluding Kabokweni):	R 218.29

### 2. DOMESTIC

- 2.1 Monthly consumption on residential zoned property within the municipal area which are taxable in terms of Municipal Property Rates Act, No 06 of 2004 and the City of Mbombela Property Rates By-Law.

(a)	Up to and including 6kl:	Free
(b)	Over 6kl up to and including 12kl:	R 26.75
(c)	Over 12kl up to and including 40kl:	R 36.91
(d)	Over 40kl:	R 41.57

**Note: The monthly basic charge will be applied to consumption above 6kl/month.**

- 2.2 Domestic use on agricultural holdings and farms, within the municipal area that are exempted from taxes in terms of Municipal Property Rates Act, No 06 of 2004 and the City of Mbombela Property Rates By-Law as well as agricultural holdings and farms outside the municipal area.

(a)	Up to and including 6kl:	Free
(b)	Over 6kl up to and including 12kl:	R 26.75
(c)	Over 12kl up to and including 40kl:	R 36.91
(d)	Over 40kl:	R 41.57

**Note: The monthly basic charge will be applied to consumption above 6kl/month.**

### 3. KABOKWENI DOMESTIC:

#### 3.1 Monthly consumption on residential zoned property within the municipal area:

(a)	Up to and including 6kl:	Free
(b)	Over 6kl up to and including 12kl:	R 17.99
(c)	Over 12kl up to and including 40kl:	R 23.26
(d)	Over 40kl:	R 29.18

The above applicable charge structure also applies to flats and town houses as well as residential and cluster housing situated on farms zoned as residential 2,3 and 4. Flats and town houses in this context shall mean those properties occupied by a number of different tenants but served by a common meter.

The charges for flats and town houses will be calculated as for a household consumer by determining an average charge per flat or town house.

### 4. BULK SUPPLY TO CONSUMERS OUTSIDE NORMAL MUNICIPAL SUPPLY AREA

Consumption by consumers outside normal municipal supply areas where more than one consumer is served by a bulk meter per kilolitre:

4.1	Monthly basic charge:	R 218.29
4.2	Over 6kl up to and including 50kl:	R 25.75
4.3	Over 50kl:	R 30.13

### 5. BUSINESS, COMMERCIAL, AND INDUSTRIAL (Including building contractors):

5.1	Monthly basic charge:	R 218.29
5.2	Over 6kl up to and including 50kl:	R 25.75
5.3	Over 50kl	R 30.13

### 6. SCHOOLS, HOSPITALS, AND CLINICS:

6.1	Monthly basic charge:	R 218.29
6.2	Over 6kl up to and including 50kl:	R 25.75
6.3	Over 50kl	R 30.13

### 7. MUNICIPAL (Parks, Civic Centre, Workshops, Purification Plants, etc.)

7.1	For every kl consumed in the same month:	R 25.75
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## UMJINDI NETWORK AREA

### 8. BASIC CHARGE

The monthly basic charge is payable where any property, erf, stand, lot or other area, with or without improvements is or in the opinion of the Municipality can be connected to the main supply system. Where such holdings, property, stand or any other area is occupied by more than one consumer to whom water is supplied by the Municipality, the monthly basic charge shall be payable in respect of each consumer, except for bulk meters.

8.1	Barberton - on residential property including vacant residential stands	R 158.40
8.2	Barberton - any property, erf, stand, lot or other area, with or without improvements is or in the opinion of the Municipality can be connected to the main supply system	R 218.29
8.3	EMjindini (location) residential	R 117.31
8.4	Businesses, Commercial, Industrial, Schools, Hospitals & Clinics	R 218.29
8.5	Prison Farm	R 187 450.71

**Note: The monthly basic charge will be applied to consumption above 6kl/month.**

## 9. DOMESTIC

Barberton and eMjindini - Monthly consumption for domestic use per kilolitre on residential zoned properties and places of worship (churches) within the municipal area.

9.1	Up to and including 6kl:	Free
9.2	Over 6kl up to and including 12kl:	R 26.75
9.3	Over 12kl up to and including 150kl:	R 36.91
9.4	Over 150kl:	R 41.57

## 10. BUSINESS, COMMERCIAL, INDUSTRIAL, SCHOOLS, HOSPITALS AND CLINICS (Including building contractors):

10.1	Monthly basic charge:	R 218.29
10.2	Up to 50kl:	R 25.75
10.3	Over 50kl	R 30.13

## 11. MUNICIPAL (Parks, Civic Centre, Workshops, Purification Plants, etc.)

11.1	For every kl consumed in the same month:	R 25.75
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## 12. DROUGHT RELIEF MEASURES, TARIFFS AND PENALTIES

The City of Mbombela implemented water restrictions through the introduction of drought relief tariffs and penalties because the levels of the dams feeding the Mbombela supply areas are low and these tariffs will be effective until further notice.

The 2023/2024 water tariffs will be affected as follows:

DOMESTIC		
12.1	Up to and including 6kl	Free
12.2	Over 6kl up to and including 12kl	26.75
12.3	Over 12kl up to and including 30kl	38.76
12.4	Over 30kl up to and including 40kl	40.60
12.5	Over 46kl up to and including 150kl	54.05
12.5	Over 150kl	56.12

<b>KABOKWENI DOMESTIC</b>		
<b>12.6</b>	Up to and including 6kl	Free
<b>12.7</b>	Over 6kl up to and including 12kl	17.99
<b>12.8</b>	Over 12kl up to and including 30kl	24.42
<b>12.9</b>	Over 30kl up to and including 40kl	25.58
<b>12.10</b>	Over 46kl up to and including 150kl	37.93
<b>12.11</b>	Over 150kl	39.39

<b>BUSINESS, COMMERCIAL, INDUSTRIAL, SCHOOLS, HOSPITAL, CLINICS NAD BULK CUSTOMERS OUTSIDE MUNICIPAL AREA</b>		
<b>12.12</b>	Up to 50kl	27.68
<b>12.13</b>	Over 50kl up to and including 100kl	33.14
<b>12.14</b>	Over 100kl up to and including 300kl	34.64
<b>12.15</b>	Over 300kl up to and including 5000kl	33.14
<b>12.16</b>	Over 5000kl	31.63

### 13. PENALTIES AND FINES

All customers are urged to comply with the following during the water restriction period:

- 13.1 No washing of hard surface or paved areas with drinking water is allowed;
- 13.2 Watering of gardens, flower beds, parks, lawns and other open spaces is not allowed during the day. It may only be done either before 09:00 or after 18:00. Council, other government nurseries and parks will be exempted from the water restrictions subject to an application to the Municipal Manager;
- 13.3 Washing of vehicles is only allowed with buckets or hosepipes with automated shutoff devices or waterless products. Unmetered and unauthorized car washing businesses connected to the Kanyamazane-Pienaar-Kabokweni bulk line be removed to curb water wastage and losses;
- 13.4 No automatic top up systems are allowed for swimming pools;
- 13.5 Water fountains and water features to be operated only with recycled water and;
- 13.6 Possible changes in the water pressure might be experienced by residents due to the low levels of raw water intake and reservoir outlets might be closed at times to build pressure in the system.

<b>FINES (First offence)</b>		
<b>13.7</b>	Hosepipe/Irrigation (Domestic)	R 7950.00
<b>13.8</b>	Hosepipe/Irrigation (Business)	R 15 900.00
<b>FINES (Second offence)</b>		
<b>13.9</b>	Hosepipe/Irrigation (Domestic)	R 11 925.00

13.10	Hosepipe/Irrigation (Business)	R 23 850.00
<b>FINES (Third offence)</b>		
13.11	Hosepipe/Irrigation (Domestic)	R 15 900.00
13.12	Hosepipe/Irrigation (Business)	R 31 800.00

## CITY OF MBOMBELA AREA

### SUNDRY AND OTHER CHARGES FOR THE CITY OF MBOMBELA MUNICIPAL SUPPLY AREA (EXCLUDING SEMBCORP CONCESSION AREA OF SUPPLY)

#### 14. DEPOSIT FOR WATER

The deposit payable outside the concession area shall be determined as prescribed in section 12(1) (b) of the Municipality's Water By-laws and in terms of the approved Tariff Policy.

#### 15. CONNECTION AND OTHER WORKS

- 15.1 The charges payable for connecting the property of a new consumer to the main pipeline will be the cost of the material and the labour necessary to make such connection from the centre of the nearest road or street along which the main pipeline is situated to the boundary of such consumer's premises, inclusive of the meter, plus a surcharge of 10% on such amount as determined by the General Manager: Technical Services.
- 15.2 Before a connection is made in terms of sub-item (1) the applicant must pay a deposit equal to the cost of the connection as estimated by the General Manager: Technical Services

#### 16. COSTS OF MAINTENANCE

Consumers outside the municipal area will be responsible for all maintenance costs.

#### 17. SUNDRY CHARGES

- 17.1 Where a member of the civil department is called out to do repairs as a result of a pipe burst, leakage or any other problem and it is found that the fault or problem was not due to any fault in the Municipality's main supply line, for each call out:  
R 692.14
- 17.2 Special meter readings per reading: R 340.45
- 17.3 For the reconnection of a supply where the supply was temporarily disconnected as a result the non-fulfillment of any of the City of Municipality's By-laws or Regulations as follows:  
R 568.54

17.4 Reconnection of an installation by artisan after disconnection because of non-payment of an account:

- |     |   |           |
|-----|---|-----------|
| (a) | During official working hours:                      | R 568.54  |
| (b) | Remove and reinstall a meter by an artisan:         | R1 378.66 |
| (c) | Additional charge for after official working hours: | R 692.14  |

17.5 Non Payment:

Warning, cut off and reconnection fees and charges are as per Sundry Fees and Charges.

17.6 Charges payable when entering into a new consumer's agreement:

Fees and charges as per Sundry Fees and Charges.

17.7 The charge to investigate the damaging of or the tampering with a meter or the reconnection of an installation or a meter after it was disconnected as a result of non-payment by the owner or the tenant or any person other than an authorized official of the Municipality or appointed service provider:

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|-----|---|-------------|
| (a) | First incident:                                 | R 7 950.00  |
| (b) | Second incident:                                | R 11 925.00 |
| (c) | Third incident:                                 | R 15 900.00 |
| (d) | Fourth incident: Removal of service connection: | Cost + 10%. |

17.8 The charge to investigate the illegal connection of a water installation for building purposes or the illegal use of water by a contractor, the owner, the tenant or any person before a service agreement has been entered into with the Municipality according to the conditions of Municipality's credit control policy and the installation of a water meter and gate valve by a Municipality official or appointed service provider:

- |     |   |             |
|-----|---|-------------|
| (a) | First incident:                                 | R 7 950.00  |
| (b) | Second incident:                                | R 11 925.00 |
| (c) | Third incident:                                 | R 15 900.00 |
| (d) | Fourth incident: Removal of service connection: | Cost + 10%. |

17.9 For the testing of a meter by Municipality on request of the consumer:

(a)	20mm	R 420.23
(b)	25mm	R 510.11

17.10 For the testing of a meter by the manufacturer or an approved private company or institution on request of the consumer, the following charges plus any other additional costs which may be charged for the testing of the meter, postage, transport and insurance will be for the account of the consumer and a deposit of R840.00 must be paid in advance with the application:

(a)	20mm	R 420.23
(b)	25mm	R 510.11

(c)	50mm	R 877.53
(d)	80mm	R 1 001.13
(e)	100mm	R 1 149.44

## **18. VALUE ADDED TAX**

### **18.1 The tariffs above do NOT include Value Added Tax**

**W J KHUMALO**  
**MUNICIPAL MANAGER**

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